CONTENTS

	Foreword by Davis Jenkins	ix
1	THE CALL "I Need You to Fix It"	1
2	ACCESS VERSUS SUCCESS The Case for Change	13
3	THE BUSINESS OF REINVENTION New Principles and Processes	29
4	FINANCING AMBITIOUS REFORM Operations and Efficiency	53
5	A COMMITMENT TO RELEVANCE Credentials and Careers	69
6	SETTING THE "GPS" Structured Supports for Students	93
7	ON-RAMPS AND BRIDGES Remediation, Adult Education, Early College, and the Star Scholarships	111
8	RESULTS—AND RESISTANCE An Unfinished Journey	123
9	REFLECTIONS The Twenty-Four-Block Journey	139

viii	Contents
****	COTTECTICS

Notes	149
Acknowledgments	157
About the Author	161
Index	163